

MOTOR

Insurance For Your Vehicle



Pioneer offers the following coverages:

A. Compulsory Third-Party Liability (CTPL) Coverage:

Covers the liability of the insured from vehicular accident resulting to bodily injury and/or death of third party.

B. Comprehensive Coverage

Own Damage and Theft

- Covers repair/replacement of vehicle if damaged/lost in an accident, or by fire, explosion, lightning and malicious acts

Excess Voluntary Third Party Liability – Bodily Injury/Death

- Covers your legal liability in excess of CTPL for vehicular accident-related bodily injury/death to a third party

Voluntary Third Party Liability – Property Damage

- Covers your legal liability for vehicular accident-related property damage to a third party

C. Extensions Under Comprehensive Coverage: Acts of Nature (AON) Cover

- Covers repair/replacement of vehicle if damaged/lost by flood, typhoon, hurricane, earthquake, volcanic eruption, and other natural disasters

Accident Insurance for Passengers

- Covers the medical expenses incurred by you and your passengers as a result of vehicular accident

Loss of Use

- Up to Php7,500.00 reimbursement per accident for actual transportation expenses whilst vehicle is being repaired.

Personal Effects

Up to Php15,000.00 per accident, covers vehicular accident-related loss of or damage to personal effects excluding:

- Money, stamps, tickets, documents, securities & other negotiable commercial instruments
- Goods or samples carried in connection with any trade or business
- Electronic gadgets (e.g laptop, notebook, portable media player, tablet, mobile phone, digital camera, etc)

Pet Injury Coverage

Up to Php15,000.00 per accident, covers vehicular accident-related injury/death of pets whilst inside the vehicle.

Requirements for Quotation:

▪ Applicant's Personal Information:

- Name
- Mailing address
- Birthdate
- Gender
- Civil Status
- Profession/Occupation
- Years of driving experience

▪ Vehicle Information:

- Manufacturer Brand
- Year model
- Variant (e.g. Toyota 2012 Vios 1.3 J Manual)

General Claim Procedure:

Submit the necessary documents for all claims:

- Police Report / Affidavit of Accident / Accident Report
- Photocopy of Driver's License
- Photocopy of the Insured's Certificate of Registration (CR) and current Official Receipt (OR) of Registration

For Own Damage Claim

(in addition to the above three (3) necessary documents)

- Photos of the damage/s sustained by vehicle, including the vehicle's plate number

For Third Party Property Damage Claim

(in addition to the above three (3) necessary documents)

- Photocopy of the third party (TP) driver's license
- Copy of TP's vehicle's repair estimate
- Photos of the damage/s sustained by TP's vehicle including its plate number
- Certificate of No Claim from TP's insurance company
- Contact details of the Third Party Claimant

For Third Party Bodily Injury/Death Claim – CTPL and Excess:

In addition to submission of above three (3) necessary documents, immediately notify your agent or Pioneer for assignment of an adjuster. If the accident happened on a weekend or outside office hours, you can call AutoRescue Hotline (+63 2 8459 4732) for contact details of accredited adjusters.

For Theft of Whole Vehicle:


In addition to submission of above three (3) necessary documents:

- notify immediately your agent or Pioneer of the theft loss
- report within 24 hours the loss to the nearest police and Highway Patrol Group (HPG) detachment
- submit the following documents
 - Complaint Sheet
 - Alarm Sheet
 - Certificate of Nationwide Alarm
 - Certificate of Non-Recovery (released by HPG after 90 days from reporting of the loss)
 - Original Certificate of Registration and OR
 - Car Key, its duplicate, and Owner's Manual, if available


For Acts of Nature Claim:


- Tow vehicle to the nearest accredited motor shop for immediate cleaning and detailing
- Submit the above three (3) necessary documents to your agent or Pioneer.


Contact Information:


 +63 2 8886 0841 loc. 113

 motor.io@pioneer.com.ph

 maruabegael.mercanci@pioneer.com.ph

 genevieve.jestre@pioneer.com.ph

 +63 917 801 1695

 +63 917 846 6347